

## **Process Analyst**

***OpenConnect System, the industry leader in automated business process discovery, is accepting applications for two (2) Process Analyst positions located in Dallas, TX.***

### ***Description of Position***

Serve in an entry-level position in the field of quantitative analysis working with seniors in the field to solve a wide range of Decision Analysis/Operations Research (OR)-type problems.

Define, design, and develop system requirements and complex system specifications, input and output processes, and perform quantitative analysis using all the tools of the systems engineering trade.

### ***Who should apply?***

We are looking for someone with 0-2+ years of experience working in operations research or decision analysis. The ideal candidates will have experience with academic training in Decision Analysis/OR techniques and will possess a blend of talents and skills, including: strong analytical and problem solving ability, strong oral and writing skills, solid listening skills, excellent interpersonal skills, and above all an ability to work in a team environment.

### **Preferred Qualifications:**

- MS in IE/OR/CS from a leading university
- Strong background in computer systems and programming languages

### **Specialized Knowledge and Skills**

- Excellent problem solving, analytic, and communications (verbal and written) skills
- Proactive with an ability to follow-up and follow through to completion
- Self motivated, initiative and ability to learn quickly
- Ability to work in a fast-paced, entrepreneurial environment
- Strong problem solving and conceptual thinking abilities
- Strong Programming skills are key
- Strong Project Management skills
- In-depth experience with MS Excel and PowerPoint; familiarity with databases (e.g., MS Access, mySQL)
- Ability to handle multiple concurrent projects while working independently and in teams
- Ability to multi task effectively in a fast paced, deadline driven environment
- Ability to lead small teams to complete data and reporting improvement projects
- Interest in new technologies, especially related to business intelligence, data analysis, and data management tools
- Knowledge/skills in programming highly preferred

## **Work Environment**

General office environment. Extensive travel required (>60%)

## **About OpenConnect**

OpenConnect has created the first software designed to automatically discover the business process inefficiencies that hinder operational growth. Using patent-pending process analytics, OpenConnect provides businesses with continuous, real-time views of the activities and variations that affect day-to-day operations. Armed with this information, executives can make the quick, incremental improvements that will increase process efficiency, improve employee productivity and raise profitability. With a rich history of developing innovative technology, OpenConnect's products are distributed in more than 60 countries and used by more than 60 percent of Fortune 100 companies.

If you are interested in applying for these positions, please submit your resume to [hr@oc.com](mailto:hr@oc.com). To learn more about the firm, visit the OpenConnect Web site at [www.oc.com](http://www.oc.com).