



DiscoveriQ™ Fact Sheet

What is DiscoveriQ™?

DiscoveriQ™ is OpenConnect's process intelligence software. It provides process visualization, intelligence, and documentation of enterprise processes being executed – not the ones that are modeled.

- Easily integrates with WorkiQ® workforce intelligence to automatically visualize business processes.
- Shows variations of process, and applies data overlays such as “counts” and “think time” for rapid identification of automation opportunities.
- Uses Business-Process-Modeling-Notation (BPMN) style diagram for workflow analysis.

How does DiscoveriQ™ work?

DiscoveriQ™ works with your business without disrupting it. It is simple and quick. It takes WorkiQ® intelligence data and turns that into a powerful process intelligence solution that provides visualization and documentation across your enterprise processes.

- Automates process discovery. No manual documentation or screen shots are required.
- Show process variations down to the user level. Applies data overlays to rapidly identify automation and/or training opportunities.
- Process documentation, for any RPA tool, is automatically generated from the process diagram which includes screen shots, steps taken by the user, and data inputs.

How do Customers Benefit from DiscoveriQ™?

DiscoveriQ™, coupled with WorkiQ® can reduce your automation requirements gathering process by as much as 50%. That means a faster ROI on your process automation initiatives with better outcomes.

- Shows how processes are actually being worked across any platform in any location.
- Data overlays provide rapid identification of automation candidates and or training opportunities across your workforce.
- Automatic Process Documentation can be used as requirements for any Robotic Process Automation tool as well as training material.

Why is DiscoveriQ™ important?

DiscoveriQ™ is important because it provides a solution to objectively evaluate the potential to automate your business processes by visualizing how the processes actually get executed across your enterprise.

- DiscoveriQ™ harnesses the workforce intelligence data from WorkiQ for quick, unbiased process intelligence – regardless of application or employee location.
- Automation, training opportunities and process variations are visually shown. This results in improved process efficiency and better employee output even if there is no real automation opportunity through RPA, or other tools.
- DiscoveriQ™ can be an evergreen training documentation solution. Its integration with WorkiQ® can refresh process documentation even after automation solutions are applied.